

Q&A Mihail Kogalniceanu International Airport - Constanta

1. Are disabled parking spaces available and are they located in the close proximity of the airport entryways?

There are parking spaces for persons with disabilities available in front of the Departures Terminal.

2. Is access of assistance dogs accompanying visually impaired persons allowed and what facilities are in place for them – rest and feeding areas?

The access of assistance dogs accompanying visually impaired/blind persons is allowed in the terminal building. Feeding areas can be made available upon request.

3. Are any ground transportation services provided by the airport to persons with disabilities?

The Mihail Kogalniceanu International Airport, Constanta is equipped with 1 ambulift and 2 wheelchair-accessible buses.

4. Is a wheelchair rental service in place and what is the procedure?

Any person with disabilities can request assistance at any time before take-off/during boarding/after landing. Wheelchairs are available free-of-charge, upon request.

5. Is there an accessible medical care unit and if so, where is it located?

The airport runs a medical care unit available 24/7.

6. Is a dedicated (and accessible) information desk available and if so, where is it located?

In the Departures Terminal area there is an intercom for persons with disabilities, where they can inquire for information or services, as appropriate. At the check-in desks, the Ground Handling Service team assist passengers according to their needs.

7. Are there accessible washrooms and where are they located?

There are wheelchair accessible washrooms in the Departures Terminal (Domestic Departures non-restricted area, International Departures non-restricted area, Domestic Departures secured area, International Departures secured area) and in the Arrivals Terminal (Domestic/International Arrivals non-restricted area, Domestic Arrivals secured area, International Arrivals secured area).

8. Are the check-in and security screening desks accessible?

The check-in and security screening desks comply with the international standards and are accessible to persons with disabilities.

All the above services are COMPLEMENTARY.